

SafeCrush™

BY SERRANO

QUICK START Manual



CONTACT INFORMATION



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SAFECRUSH™ - VIDEO LINKS

Congratulations on your purchase!

*Please make sure to watch this video
to set up your new SafeCrush™.*

*You can also download and print the Operations Guide from
the following link or from our website at www.safecrush.com.*

SafeCrush™ - OPERATIONS GUIDE

<http://www.safecrush.com/operations-guide.html>

SafeCrush™ Educational Series

SafeCrush™ - Educational Series - Injury Prevention

<http://www.safecrush.com/injury-prevention.html>

SafeCrush™ - Educational Series - Clogged Feeding Tubes

<http://www.safecrush.com/clogged-feeding-tubes.html>

SafeCrush™ - Educational Series - Noise

<http://www.safecrush.com/noise.html>

SafeCrush™ - Educational Series - Airborne Pill Dust

<http://www.safecrush.com/airborne-pill-dust.html>

SafeCrush™ - Educational Series - Testimonials

<http://www.safecrush.com/testimonials.html>

SafeCrush™ - Educational Series - Time and Efficiency

<http://www.safecrush.com/time-and-efficiency.html>

QUICK START INSTRUCTIONS

OPERATION *(After placing the battery inside SafeCrush™ and charging it for four hrs or overnight)*

Step 1: Remove Aluminum Cup Tray



Step 2: Place SafeCrush™ Crushing Cup in plastic Cup Holder, ensuring the Cup is seated and held in the key etched in the plastic Cup Holder



WARNING

Do not crush pills in the blue Cup Holder. It will break the crushing head. This is not covered by the warranty.

Step 3: Place crushable pills within SafeCrush™ Crushing Cup



Step 4: Place another SafeCrush™ Crushing Cup on top of pills

REMINDER

You must use 2 SafeCrush™ white crushing cups for every crush. One cup to contain the powder, the other cup to protect the pestle and avoid contact with the powder (cross contamination). The 2nd cup also allows SafeCrush™ to operate.



Step 5: Close The Aluminum Cup Tray



Step 6: Press The Crush Button



Step 7: Once crushing cycle is complete, indicated by solid Blue light, slide out aluminum Cup Tray

Step 8: Remove both SafeCrush™ Crushing Cups (and crushed pills within) and place on a counter or flat surface far away from The Crushing Chamber opening



Step 9: Remove top cup and discard

Step 10: Add applesauce or similar to the cup with crushed pills, mix well



LIGHT INDICATIONS

RED (FLASHING): Battery is low, maximum 10 crushes left until battery is fully depleted

RED (SOLID): ERROR - check to see if CUP-PILLS-CUP and/or aluminum Cup Tray is closed

GREEN (FLASHING): Battery is charging (plugged to a power supply)

GREEN (SOLID): Battery is 100% charged

BLUE (FLASHING): Crushing cycle active

BLUE (SOLID): Ready to crush

BLUE (SOLID): Crushing cycle complete

CLEANING INSTRUCTIONS

At the end of each crushing session, with a water-moist cloth or alcohol wipe, clean the inside of The Crushing Chamber and the outside surface of SafeCrush™



BATTERY

Keep SafeCrush™ “unplugged” unless charging the battery



MAINTENANCE

If SafeCrush™ is not operating properly, please contact Clinical Engineering at your facility or contact Serrano Medical Solutions Inc via email at:

info@safecrush.com

CLEANING INSTRUCTIONS



STEP ONE:

To avoid potential injury, unplug the charging cord from back of SafeCrush™ before cleaning

STEP TWO:

Use a damp cloth or alcohol wipes to clean SafeCrush™ at the end of each crushing session.

STEP THREE:

IMPORTANT - Wipe down Aluminum Cup Tray, Grinding Head, Plastic Cup Holder and Crushing Chamber.

It is particularly important to clean the sensors located on the sides of the Crushing Chamber. If SafeCrush™ crushing protocol is not properly followed, there can be an accumulation of pill dust that covers the sensors which will cause SafeCrush™ to malfunction.

STEP FOUR:

Dispose of wiping cloth. Do not use damp cloth or alcohol wipes again as cross-contamination may occur.

WARRANTY



3 YEAR LIMITED WARRANTY

What does this limited warranty cover?

The manufacturer of the SafeCrush™ Product warrants to the holder of a valid proof of purchase (Consumer or you) that the Product and all accessories provided in the sales package (Product) are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used worldwide.

What will Serrano Medical Solutions or its sister company SafeCrush™ International (The Manufacturer) do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

During the limited warranty period, an authorized service representative from the manufacturer will repair or replace at the manufacturer's option, without charge, a Materially Defective Product. If we repair the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Repair or replacement of the Product, at the manufacturer's option, is your exclusive remedy. The manufacturer will return the repaired or replacement Product to you in working condition. You should expect the repair or replacement to take approximately 30 days.

How long is the limited warranty period?

The limited warranty period for the SafeCrush™ Pill Crusher extends for THREE (3) YEARS from the date of purchase. If The Company repairs or replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to the repaired or replacement Product for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original three-year warranty; whichever is longer.

WARRANTY CONTINUED

What is not covered by this limited warranty?

This limited warranty does not cover:

1. Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion;
2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of the manufacturer;
3. Product to the extent that the problem experienced is caused by electrical conditions at your facility;
4. Product to the extent that the problem is caused by use with non-SafeCrush™ accessories; such as non-SafeCrush™ cups or other batteries than SafeCrush™ batteries;
5. Product whose warranty/quality stickers, product lot number plates or electronic serial numbers have been removed altered or rendered illegible;

How do you get warranty service?

To obtain warranty service in the USA and Canada, please call 1 (877) 768-3828.

Worldwide please email us at info@safecrush.com

NOTE:

Before calling for service, please review the user's manual - a check of the Product's controls and features may save you a service call. Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and you are responsible for delivery or handling charges incurred in the transport of the defective Product(s) to the service location. The manufacturer will return repaired or replaced Product under this limited warranty. Transportation for the repaired or replacement Product, delivery or handling charges are prepaid by The manufacturer. The manufacturer assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, the manufacturer will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty.

What must you return with the Product to get warranty service?

1. Return at your own cost, the entire original package and contents including the Product to the manufacturer's service location (which will be provided to you via email) along with a description of the malfunction or difficulty; and
2. Include a product lot number (can be found on the bottom of the SafeCrush™ machine
3. Provide your name, complete and correct email address, and telephone number.

Other limitations

This warranty is the complete and exclusive agreement between you and the manufacturer. It supersedes all other written or oral communications related to this Product. The Manufacturer provides no other warranties for this Product. The warranty exclusively describes all of the manufacturer's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

In no event shall the manufacturer be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product.

Keep out of reach of children and patients.